Opening Times

Monday 7.30am - 8.00pm
Tuesday 7.30am - 8.00pm
Wednesday 7.30am - 8.00pm
Thursday 7.30am - 8.00pm
Friday 7.30am - 8.00pm
Saturday (by appointment only) 9.00am - 1.00pm
Sunday Closed

Emergencies further contact details:
In the case of an out of hours emergency, please call NHS Direct on 111

Further information about local NHS dental services may be obtained from:

NHS England – London Area Team (STH London) 2nd Floor, Southside 105 Victoria Street, London SW1E 6QT
Telephone: 020 7932 2670

Dental enquiries: england.lon-sth-dental@nhs.net
Alternatively, you can contact NHS Direct on www.nhsdirect.nhs.uk or NHS 111

You may also find CQC registration details from: CQC National Customer Service Centre Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA Phone: 03000 616161 Email: enquiries@cqc.org.uk

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Contact Us

01322 521 044
info@2greendental.co.uk
2greendental.co.uk
2 Green Dental, 2 Green Walk, Crayford, Kent, DA1 4JL
@2greendental
Welcome to 2 Green Dental

2 Green Dental is a mixed NHS and private practice, catering for the everyday dental needs of the local community. We welcome all patients regardless of age, whether it is to check the first baby teeth or for a full mouth makeover. The team at 2 Green Dental is committed to providing a welcoming atmosphere, and delivering personal, friendly and high quality treatment. The surgery changed ownership in 2008 and has undergone several major changes over the years. We have extended and completely renovated the surgery a total of three times so far. During this time we have invested in state of the art equipment including a fully digital xray system, digital scanners, a decontamination room and even an online booking system for your convenience.

2 Green Dental offers a large range of treatments including implants, white fillings, crowns, tooth whitening, complete smile makeovers, smile design, periodontal (gum) treatment, root canal treatment, facial aesthetics and orthodontics.

We are lucky enough to be able to offer places to new patients who wish to be treated on the NHS. We provide the full range of NHS treatment (except orthodontics and sedation) to all members of the public. Please contact NHS England - London Area Team if you would like to have details of dental practices offering general dental care. We understand the needs of our patients, and ensure your treatment is done in complete confidence by properly trained staff, and that you are involved in decisions about your care.

Dental Foundation 1 training practice

We are very pleased to be a training practice for newly qualified dentists. Dr Ameeka Patel and Dr Rajiv Ruwala are both experienced dental trainers. Our current DF1 dentists are Dr Zahra Kidy (GDC No. 290492) and Dr Sabrina Haynes (GDC No. 289440).

Appointment policy

Missing appointments wastes time and resources which are needed for other patients. Our practice policy is that if, on more than one occasion, patients cancel with less than 24 hours notice or do not attend an appointment, then we will no longer be able to offer NHS treatment. We will of course take any special circumstances into account. We may still be able to offer private dental care, but will require a nonrefundable deposit. Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities.

Complaints procedure

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact Rajiv Ruwala on 01322-521-044 or email at info@2greendental.co.uk. Rajiv will be able to deal with your complaint and talk you through our procedure. Alternatively, you can pick up a copy of the procedure from reception.

Patient confidentiality

We take patient confidentiality extremely seriously at 2 Green Dental and all personal information is treated in the strictest confidence. Only members of staff have access to patient information. All our patient records are securely stored at our practice to ensure that any patient information is only accessed as part of your treatment. No information will ever be released to a third party without your express permission or where required by law. We have a strict confidentiality policy. To see a copy of this policy or if you would like further information regarding your rights to view your patient records please contact reception.

Methods of payment

After an initial examination the dentist will determine a plan of treatment which will be discussed with you. You will also be given an estimate of the likely cost. Full payment for NHS treatment is required at the start of treatment. We accept the following methods of payment at the practice: cash and all major credit and debit cards.

Other information

You can express a preference about which dentist you would like to see. We will make all reasonable efforts to ensure that the request is met, but this may not always be possible.

Should you wish to be seen by a particular practitioner, please let the receptionist know when booking your appointment.

We would strongly encourage our patients to be seen by the dentist regularly in order to achieve and maintain good oral health. We will undertake an oral health assessment during your first appointment in order to ascertain and agree your treatment needs.

We endeavour to see all patients and our practice has been designed so patients with disabilities can access care. If you do have any disability that you think we need to know about please give us a call before your appointment and we will do our best to put suitable arrangements in place to accommodate your needs.