

ABOUT PAYMENTS

After an initial examination the dentist will determine a plan of treatment which will be discussed with you.

You will also be given an estimate of the likely cost.

Full payment for NHS treatment is required at the start of treatment.

We accept the following methods of payment at the practice: Cash, Cheque (made payable to 2 Green dental) and all major credit and debit cards. There is a £1 banking charge for all card and cheque payments for NHS treatment.

Payment plans can be arranged for private dental treatment.

Treatment on the NHS is free if you:

- Are under 18 or under 19 and in full time education
- Are pregnant or a nursing mother
- Are in a low income group or exempt, such as income support.

Please check the complete list with the receptionist.

Proof of the exemption will be required.

Other Information:

Patients who are violent or abusive towards other patients or staff members will be refused treatment and reported to the appropriate authorities

You can express a preference about which dentist you see. We will make all reasonable efforts to ensure the request is met but this may not always be possible.

The practice has disabled access, if you would like to be seen in a downstairs surgery please let the receptionist know at the time of booking your appointment.

LOCATION

The practice is located just off Crayford High Street.

Parking is available along Green Walk with limited parking in front of the surgery.

Buses: Numbers 96, 428 and 492 all stop within a few minutes walk of the surgery

Trains: The surgery is 5 minutes walk from Crayford rail station.



PRACTICE INFORMATION LEAFLET



2 GREEN DENTAL
2 GREEN WALK
CRAYFORD
KENT
DA1 4JL

TEL: 01322-521-044

EMAIL:

info@2greendental.co.uk



WELCOME TO 2 GREEN DENTAL SURGERY



2 Green Dental Practice is a mixed NHS and private practice, catering for the everyday dental needs of the local community. We openly welcome all patients regardless of age, whether it is to check the first baby teeth or for a full mouth makeover. The team at 2

Green Dental is committed to providing a welcoming atmosphere, as well as delivering personal, friendly, high quality treatment.

The surgery changed ownership in 2008, and has undergone drastic changes including heavy investment in new modern equipment, including a electronic booking system and a state of the art digital x-ray system, and with plans for an extension and complete renovation of the surgery the future looks bright for both the surgery and the community in and around Crayford.

2 Green dental offers a large range of treatments including white fillings, crowns, tooth whitening, complete smile makeovers and smile design, periodontal treatments, root canal treatment, facial aesthetics

We are lucky enough to be able to offer places to new patients who wish to be treated on the NHS.

THE DENTAL TEAM

Principal Dentist:

Dr. Ameeka Ruwala BDS (Lond)

Associate Dentists:

Dr. Rajiv Ruwala BDS (Lond)

Dr. Anil Barai LDS RCS

Dr. Irem Aziz BDS

Dental Nurses:

Denise Hillier

Carine Mutusva

Receptionists:

Helen Christy

SURGERY HOURS

Monday 9.30am – 5.00pm

Tuesday 9.30am – 5.00pm

Wednesday 9.30am – 5.00pm

Thursday 9.30am – 7.00pm

Friday 9.30am – 5.30pm

Closed for lunch between 1pm and 2pm

A full working day's notice must be given if you are unable to attend. Repeated failed or late cancellations of appointments may result in further NHS treatment being declined.

EMERGENCIES

In the case of out of hours emergencies please call (020)8299-5909 or the surgery for updated telephone numbers.

FURTHER CONTACT DETAILS

Further information about local NHS dental services may be obtained from:

Bexley PCT on (020) 8298 6000

0845 4647, or on-line at www.nhsdirect.nhs.uk

Complains Procedure

We aim to make your experience at the practice as pleasurable as possible. However should you have any concerns, comments or complaints, please contact either Rajiv or Ameeka Ruwala on 01322 521044 who will be able to deal with your complaint and talk you through our procedure. Alternatively, you can obtain a written copy of the procedure by asking at reception.

Patient Confidentiality:

We take patient confidentiality extremely seriously at 2 Green Dental and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy.

From time to time we may need to release your details to Bexley PCT or the NHS Business Services Authority Dental Practice Division as part of our ongoing clinical review process.

